





Save Time. Save Money. Compare Care.

When you need care, where you go depends on the type of care you need. In a true emergency, call 911 or go to the emergency room (ER). For everything else, you'll save time and money by comparing care options based on quality, cost, and convenience.

Quick Care Options				
	PCP	CVS Health Virtual Care and MinuteClinic Benefit	Urgent Care	Emergency Room
	Care from the doctor who knows you best	See a doctor whenever, wherever	Serious conditions that aren't life-threatening	Life and limb-threatening emergencies
Average Cost	Varies by plan	Varies by plan	Varies by plan	Varies by plan
Hours	Varies by location	Virtual Care: 24/7 MinuteClinic: varies by location	Varies by location - may be open nights and weekends	24/7
How to Connect	Contact your PCP	www.CVS.com/virtual-care/ www.CVS.com/minuteclinic/	www.aetna.com	www.aetna.com
✓ Indicates the recommended place for care for the following common conditions:				
Broken bone			✓	✓
Chest pain				✓
Cough	✓	✓		
Chronic condition management	✓	✓		
Fever	✓	✓		
Muscle strain	✓			
Pink eye	✓	✓		
Shortness of breath				✓
Sinus problems	✓	✓		
Sore throat	✓	✓		
Sprain	✓		✓	
Urinary tract infection	✓	✓		